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July 18, 2017

**VIA ELECTRONIC FILING**

The Honorable Jocelyn G. Boyd  
Chief Clerk / Administrator  
Public Service Commission of South Carolina  
101 Executive Center Drive, Suite 100  
Columbia SC 29211

Re: South Carolina Disconnection Report for Service Terminations  
Docket No. 2006-193-EG

Dear Mrs. Boyd:

In accordance with the request of F. David Butler dated January 13, 2005, enclosed is Duke Energy Progress, LLC's ("DEP") South Carolina Disconnection Report of Service Termination for the period of April 2017 through June 2017. DEP provides the following data and information:

- Number of accounts whose service was disconnected, either voluntarily or involuntarily, including the reason therefore, during the application period.
- Number of accounts disconnected daily for those categories that are known to be involuntary disconnections, (*i.e.* nonpayment of bill of deferred payment agreement and fraud or tampering).
- Average duration of service interruption. DEP is able to capture data on the duration of the interruption provided it can be confirmed that the reconnect is in the same name and at the same premise as the disconnect.
- DEP's Residential Delinquent Account Disconnection Procedures is attached to the Disconnect Report filed on October 14, 2015 and was provided to the Office of Regulatory Staff.

Please contact me if you have any questions.

Sincerely,

Rebecca J. Dulin

Enclosures

cc: Parties of Record

## Duke Energy Progress

### Quarterly Report on South Carolina Involuntary Disconnects (Second Quarter 2017)

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
April 2017	1389
May 2017	1733
June 2017	1500

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily and reason for termination:

April 2017			May 2017			June 2017		
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1			1	58	1	1	98	1
2			2	118		2	76	
3	16		3	95	3	3		
4	67		4	63	5	4		
5	78	1	5	83		5	75	
6	104	1	6			6	78	
7	46		7			7	116	
8			8	27	1	8	90	2
9			9	114		9	78	
10	93	1	10	3	2	10		
11	53	2	11	131	1	11		
12	91	1	12	66	1	12	48	1
13	3		13			13	71	
14		1	14			14	68	1
15			15	85		15	35	
16			16	95	1	16	37	
17	112		17	111		17		
18	5		18	60	1	18		
19	175		19	63		19	45	1
20	77	1	20			20	72	
21	62	1	21			21	81	1
22			22	65	1	22	95	1
23			23	82		23	38	4
24	55	1	24	95	2	24		
25	73		25	109		25		
26	133		26	53	1	26	31	1
27	56	2	27			27	75	4
28	76		28		1	28	85	
29		2	29			29	84	
30			30	53	1	30	7	
31			31	80	2	31		

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills or for conditions on the customer's side of the point of delivery deemed by Duke Energy Progress ("DEP") to be dangerous to life or property. Totals were as follows:

Reason	April	May	June
Non payment	1375	1709	1483
Hazard	14	24	17

- 4) Average duration of involuntary terminations:

*0.67 days (based on instances in which DEP can confirm that the reconnect is in the same name and at the same premise as the disconnect)*

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

*Document entitled "DEP Residential Delinquent Account Disconnection Procedures – South Carolina" was filed with the Public Service Commission of South Carolina on October 14, 2015 and provided to the Office of Regulatory Staff*